

## **SmartClinix Re-Activation Policy**

### **Step 1**

A zoom meeting will be conducted with the provider, in order to have a verbal and visual confirmation of re-activating the account.

### **Step 2**

Once the zoom meeting is conducted, the provider will give us the confirmation for the activation of account. Our representative will share a secure link for the provider to upload the copy of driver license.

### **Step 3**

Once the document is received and confirmation is completed, the account will be activated within 24-hours.